

# Prospects for cleaners and related service workers

12/2014  [Elementary workers](#), [Cleaners and helpers](#), [EU](#), [Occupation prospects](#)

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## Summary

A growing occupational group which includes household and office cleaners, refuse collectors and food preparation assistants.

Key facts:

- The occupation is forecast to expand both in number and in share of overall EU-28 employment in the period to 2025; reflecting the wider growth in service industries where over 9 out of 10 of cleaning and related jobs are situated.
- There have been recent significant increases in youth hirings for cleaners and related service workers. Qualification levels among the workforce are also increasing.
- Communication skills are important for cleaning and related service workers, as many jobs involve engaging with customers. There is a concentration of migrant workers in cleaning and related service roles, so native country language skills are also often important to employers.
- Technical skills tend to be learned on the job, although there are drives to increase the take-up of accredited qualifications.

The full text of the Analytical highlight can be downloaded from the link below:

Attachment	Size
 <a href="#">EUSP_AH_Cleaners.pdf</a>	311.48 KB

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