

Internet use in the EU, 2018 – digitalisation at work

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16% of employed internet users reported changes in their job tasks due to new software or computerised equipment

At the beginning of 2018, 87% of people in the **European Union** (EU), aged between 16 and 74 years, had used internet at least once in the last twelve months. Of those internet users that were employed, 71% reported using computers, laptops, smartphones, tablets or other portable devices at work and 19% used computerised equipment or machinery.

The job tasks of 16% of employed internet users in the **EU** had changed due to new software or computerised equipment in the twelve months prior to the survey, and 29% had to learn how to use new software or equipment for their job. Almost half (47%) of employed internet users in the **EU** assessed their skills relating to the use of computers, software or applications at work as adequate for their duties, while 18% had more skills than required for the current duties and 9% admitted that they needed further training.

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